



The Computer Center
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What to Expect During Our Upcoming Appointment!

We are excited to be meeting with you to learn more about you and your company! If you haven't already, please take some time to review the documents on this page. Not only will this help you understand us better, but it will help you make an educated decision about your IT services.

1. A deep-dive into your network.

Our engineer will run some non-invasive tools (which do not get installed) on your computers and servers. This will help us get a current 'lay of the land' and provides us with an overall view of the way your network is currently configured.

2. A complete security analysis.

Our engineer will conduct a thorough security audit to look for possible vulnerabilities to malware, viruses, hackers, and identity thieves. If you take credit cards or are in a regulated industry, we'll also focus what auditors look for.

3. A business discussion, not a technical one.

As we interview key staff in your organization, we'll be asking questions about how you use technology, what's working, what's not, and what your business goals are. Are there things that are slowing you down or keeping you from being more profitable? Do you plan on growing soon? Understanding your business helps us understand how you use technology, and how it can make your business run smoother. Don't worry our questions won't be technical!

4. We'll follow up with a full presentation of our findings.

After our meeting we will review the data we've collected from our interviews and via our software tools. We go over this with our team and then will present our findings to you in a follow up meeting.

We've reserved your time slot and our staff so that we can give you our undivided attention during our appointment. Please let us know as soon as possible if you need to reschedule, or a key person cannot be available during the appointment.